

Aquatics Commenting Tool (ACT) - All Comments Received from Mid-July to Mid September (196 Comments) 9/19/2011

The Aquatics Commenting Tool (ACT) - please visit <http://act.columbiaassociation.org/act/index.html> - was active from mid-July to mid-August 2011. This tool was employed by the Columbia Association to provide another avenue for community contribution and engagement with the Aquatics Master Plan. ACT allowed users to comment on specific aquatic facilities, view others comments and explore 2010 pool visitation data. The Columbia Association received 196 comments, which are organized by pool below.

Pool	Comment Type	Comment	Date Submitted
Bryant Woods	Facility Changes	Shower curtains in women's room, more lounge chairs kept on shady side	7/28/2011
Bryant Woods	Facility Changes	LOVE LOVE LOVE adult swim on friday nights but wish that they lasted for the entire season rather than starting late and ending early.	9/13/2011
Bryant Woods	Other	This pool with its amenities and courteous staff is always a highlight to our summer. Hot tub and showers are wonderful, too. Perhaps another lap lane since more adults are coming. What can we do to help (skim the leaves)?	8/26/2011
Bryant Woods	Other	I love this pool! There is no other pool with its atmosphere. Adult night is great. I only wish the pool were open more! (more each day and longer seasons)	8/5/2011
Bryant Woods	Other	The staff at this pool was wonderful again this summer as always. Not only a wonderful facility, we are so lucky to have them. Thank you for all you do to help us have such a great summer!	8/28/2011
Bryant Woods	Other	Perfect just the way it is. The highlight of my Columbia life. Adult night is esp good too! Thanks!	7/30/2011
Bryant Woods	Other	This is the best pool around. I love the many shaded areas, no need for sunscreen if you come in the afternoon. This pool is perfect as is.	8/5/2011
Clarys Forest	Facility Changes	as i have some physical limitations, i rely on the pools in columbia to stay healthy, and they are one of the main reasons why i stay in columbia, when i really cannot afford it here. but i digres. this pool is a crowd pleaser for me and the kids.	9/13/2011
Clarys Forest	Facility Changes	I think wi-fi services shoulg be added to all facilities, including outdoor pools	7/28/2011
Clarys Forest	Facility Changes	I was disappointed with the spa pool temperature. The amenity isn't really a "hot tub," imo; though there is a sunken small pool with heated water. But "hot tub"? Desired change: hotter water.	7/29/2011
Clarys Forest	Other	Supervision: The hot tub is never monitored. Children are in there all the time. Concerned about liability.	8/19/2011
Clarys Forest	Other	I like the flowers planted next to the baby pool. They provide color and soften the fence line.	7/28/2011
Clements Crossing	Facility Changes	The pool is looking old and tired and needs updating badly. Other pools have gotten updates, so it is this pool's turn.	9/15/2011
Clements Crossing	Facility Changes	A larger parking lot would be nice. It's been difficult finding a parking space in CC's small lot during 12 - 3 pm!	8/21/2011
Clements Crossing	Facility Changes	Clemens Pool needs to be open longer at the end of summer. This year it closed on August 14, way too early. Other pools were open up to 2 weeks longer. School didn't start until August 29 and the pool should be open until Labor Day.	9/15/2011
Clements Crossing	Facility Changes	The pool's baby blue tiles are looking old and ragged, even after the lifeguards scrub them to the best of their ability! Consider replacing them with more stylish, scum-hiding tiles such as at Running Brook and Bryant Woods.	8/21/2011
Clements Crossing	Other	Half the fun of the outdoor pools is walking or biking to them. Please keep Clemens Crossing Pool a general neighborhood pool and not make it a specialized pool.	9/11/2011
Dasher Green	Facility Changes	Could use updated bathroom / changing area. Wouldn't mind seeing a pool basketball net	8/4/2011

Pool	Comment Type	Comment	Date Submitted
Dasher Green	Facility Changes	This is our local pool, too, but we rarely attend. Perhaps adding some more "fun" features in the wading pool? Also, the changing area needs some upgrades. A family changing area would be great at any/all of the pools.	8/1/2011
Dasher Green	Facility Changes	The pool staff is great! They play with my children and are very friendly. The volleyball court is in need of new sand. I would like to see a slide like at Hopewell or Swansfield. Also, some hammocks would be nice.	8/26/2011
Dasher Green	Facility Changes	The quality of our local pool is poor compared to others. Bathroom stalls provide no privacy and shower curtains were in tatters. More shade/tables are needed as well. Grounds outside the pool detract from the aesthetics in the wading area.	7/31/2011
Dasher Green	Facility Changes	This is our neighborhood pool and we never go there- my 5 & 7 yr old s say it is "boring". Nobody uses the sand volleyball pit, could this are be used for something else? Even a paved pavilion area would be nice.	7/30/2011
Dasher Green	Other	We like this pool a lot. The overflow edge (not sure the technical term) is great and the kids love the volleyball court. I think the restrooms could use a little more ventilation (they get very hot), but otherwise, this is a great facility!	7/28/2011
Dasher Green	Other	love the big stationary umbrellas they offer at Hopewell...would like to see more options for shade at Dasher Green.	7/28/2011
Dickinson	Facility Changes	Please get the "mushroom" in the baby pool working again. The little ones love it.	7/28/2011
Dickinson	Facility Changes	Love this pool.	9/9/2011
Dickinson	Facility Changes	We come to this pool as it is closest to our house for swim lessons. The swim lessons are FABULOUS!!!! My four year old is taking lessons for the first time and is diving. However, the bathrooms are foul...please renovate them!	8/1/2011
Dickinson	Facility Changes	Diving Board	8/2/2011
Dickinson	Other	Great pool! The twin slides are great for kids. Restrooms are usually in good condition.	9/12/2011
Dickinson	Other	I had the oppertunity to enjoy the Dickinson Pool with my family using a VIP pass. Very nice pool! Perfect for young children.	7/28/2011
Dickinson	Other	The shade around the main pool is wonderful for parents just hanging out while the kids swim.	8/6/2011
Dorsey Hall	Facility Changes	Of all the bathrooms in Columbia, Dorsey Hall's are by far the most neglected in terms of renovations. If Swansfield and Kendall Ridge, the other two most popular pools in CA, have nice facilities, why can't this one?	8/18/2011
Dorsey Hall	Facility Changes	The lifeguards really need new umbrellas for the guard stands. They have holes in them so when it rains we still get wet, and more importantly the sun still comes through and doesn't block any light from our eyes	8/19/2011
Dorsey Hall	Facility Changes	The restrooms need a total overhaul. An amenity needs to be added such as a splash pad, slide or something for children. Shade for the wading pool.	8/11/2011
Dorsey Hall	Facility Changes	Restrooms should be renovated.	9/12/2011
Dorsey Hall	Facility Changes	Restrooms need to be renovated...they are very bad condition. A splashpad or slide should be added to make the pool areas more fun for the family/children. This pool is very boring for children compared to the many other pools in Columbia.	8/11/2011
Dorsey Hall	Facility Changes	General pool building is very old and dated. Restrooms are tired and worn with no privacy feature for dressing. Also, too small to support swim events that occur at HD. At a minimum need restrooms expanded and updated.	8/7/2011

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Dorsey Hall	Facility Changes	I find this pool area to feel worn. I know it's a high-use pool, but it feels trodden. I think sprucing up, a new layer of top soil and sod and cleaning of the furniture would help it. Not gazillions of dollars, but yes to a REFRESH.	7/29/2011
Dorsey Hall	Facility Changes	Lower the price for non-residents...or let's get the county to build a pool---pool prices are wayyy too high.	7/28/2011
Dorsey Hall	Facility Changes	Consider replacing the trees in the facility with trees that don't shed leaves or drop seeds; these have often dropped on me and other patrons when we're trying to relax under a tree's shade.	9/10/2011
Dorsey Hall	Facility Changes	A Whirlpool should be built for Dorsey Hall Pool.	8/8/2011
Dorsey Hall	Facility Changes	I would like to see new umbrellas for the pool. for the members and lifeguards. and bathrooms look like they were built in the 60's. i love this pool and all of the lifeguards who work here. i am looking forward to visiting this pool next year	8/22/2011
Dorsey Hall	Facility Changes	DS pool has a great grove of trees that provides shade. This should be considered at other pools. Great pool!@	7/28/2011
Dorsey Hall	Facility Changes	Dorsey Hall pool needs more parking! Cars are often parked along Columbia Road with families trying to cross the street carrying lots of pool stuff. It is well used and always crowded. More parking is needed!	8/1/2011
Dorsey Hall	Sustainability Features	Solar panels on Meeting Room roof.	7/30/2011
Dorsey Hall	Sustainability Features	As CA second highest use pool it has few family oriented ammenties to enhance the water experience. Lacks items such as a water slide, sprinklers umbrellas, and mushroom shade covers. Grass turns to mud when wet due to poor coverage.	8/7/2011
Dorsey Hall	Other	Dorsey is a great pool for all-purpose use. Great location. We are so glad that this pool stays open throughout the season.	9/12/2011
Faulkner Ridge	Facility Changes	Faulkner Ridge is a great pool. It is used, but not overcrowded the way larger pools are. There is room for kids, older people, and at times handiapped kids and adults as well. The staff is kind, attentive, and keeps the pool safe and clean.	8/12/2011
Faulkner Ridge	Facility Changes	this pool might draw more people with a beach entry & maybe a mushroom. These features make pools more attractive & appealing especially for families. My daughter can barely stand in 3 feet & the beach entry pools were great when she was even smaller.	7/29/2011
Faulkner Ridge	Facility Changes	The women's bathroom is so tiny & dark. Only 2 stalls - not enough.	7/29/2011
Faulkner Ridge	Facility Changes	There is no longer a teeter totter.	7/28/2011
Faulkner Ridge	Facility Changes	The Wilde Lake Swim Team needs an 8-lane pool. Consider adding lanes when this pool is renovated	7/28/2011
Faulkner Ridge	Other	My family of 6 uses this pool during the summer. We love that it is quiet and not crowded. The staff is friendly and attentive. Feels safer for the kids than the pools that are super crowded.	8/1/2011
Hawthorn	Facility Changes	An additional shade structure and more tables would really help. Also, in the women's restroom, water from the showers makes the entire floor very slippery. Floor should be improved.	9/12/2011
Hawthorn	Facility Changes	Please take out the wooden pillar at the entrance. The guards keep their movable desk to one side, and passing by is extremely squished and uncomfortable with more than one bag, let alone a group of people.	8/21/2011
Hawthorn	Facility Changes	This pool needs more shade. There's one tree that a lot of people crowd their chairs under. I know it's long-term, but please plant a few trees for future shade.	8/9/2011
Hawthorn	Facility Changes	Hawthorn should get a sand volleyball court	8/29/2011

Pool	Comment Type	Comment	Date Submitted
Hawthorn	Program Changes	Hawthorn is a great pool! However, adults tend to stay in the lap lanes past reasonable times, sometimes for over two hours, pausing only to change accessory equipment. What about kids who want to swim?	9/12/2011
Hawthorn	Non Aquatic Features	Definitely needs some shade. The entrance to the pool also seems poorly laid out.	9/9/2011
Hawthorn	Non Aquatic Features	This pool suffers from lack of shade! The large umbrellas only do so much; the introduction of trees and trellises similar to those at Dorsey Hall and Steven's Forest would easily fix this problem.	8/22/2011
Hobbits Glen	Facility Changes	This is a really great pool to lounge at. Please keep it open til the end of August!	8/5/2011
Hobbits Glen	Facility Changes	There use to be a small slide at the pool. (Very short time period) Would you be able to put that back in? My family enjoys this pool because it isn't as crowded as the others.	8/16/2011
Hobbits Glen	Facility Changes	This is a really great pool to lounge at. Please keep it open til the end of August!	8/5/2011
Hobbits Glen	Facility Changes	This is the best pool in the system for adults. PLEASE keep it open past second week in August.	8/3/2011
Hobbits Glen	Facility Changes	I love the pool at Hobbits Glen the people are friendly there is plenty of shaded area, as well as, area for those wanting to sit in the sun.	7/28/2011
Hobbits Glen	Facility Changes	This is my absolute favorite pool. It is a great location, shaded, and the staff is great!	8/13/2011
Hobbits Glen	Program Changes	Aqua fitness is a great program however the pool gets quite crowded. Is there a larger pool that can accomodate this weekend morning class?	8/11/2011
Hobbits Glen	Program Changes	Best shade available for participating in outdoor aerobics classes. Keep open longer in season. Plenty of parking and great pool.	9/15/2011
Hobbits Glen	Sustainability Features	I would like to see at least one Columbia pool set aside as an "Adults Only" pool. Hobbits Glen makes sense as it is close to food and drink...I think the pool needs a fantastic Tiki Bar, Friday or Saturday night music (Jazz	8/16/2011
Hobbits Glen	Other	This is a lovely pool and should be kept open later in the summer.	7/29/2011
Hobbits Glen	Other	This is my favorite pool. It is never too crowded and has nice shade.	9/13/2011
Hobbits Glen	Other	Love the pool. But please have a policy of not allowing people to sit on the steps into the pool to read, talk on the phone or just sit there. It's a pain to climb over people to get in or out of the pool. thanks!	7/28/2011
Hobbits Glen	Other	This pool has lots of shade. Would like to have extended season to Labor Day.	8/14/2011
Hopewell	Facility Changes	You have ruined our neighborhood pool. It is always so crowded with people coming from outside of the Hopewell area. Add no parking signs near Curtis Drive.	8/4/2011
Hopewell	Facility Changes	Pool and surrounding area are too small for the changes already added. No room to sit and unless you have small children, stay away.	8/4/2011
Hopewell	Facility Changes	Very fun swim park! Very clean and well managed and good ratio of lifeguards. Lifeguards professional and always pleasant. Always. Very impressed! My grandkids love to come! Cecilia Titus	8/20/2011
Hopewell	Facility Changes	We love this pool!	8/1/2011
Hopewell	Other	Great pool and very busy. Love the water park.	8/6/2011
Huntington	Facility Changes	Please. PLEASE. Fix the giant mud pit that occurs at the foot of the hill whenever it rains. It makes swim meets so tricky.	7/28/2011
Huntington	Facility Changes	Please add a field drain system (with soak-aways under the top-soil) to help deal with the drainage issue around the pool (the field drains could perhaps drain to a rain garden area outside of the pool fence line?).	8/2/2011
Huntington	Facility Changes	The drainage issues HAVE to be addressed. Every time it rains a giant mud pit forms. Not only is this a health hazard due to mold, but it makes our swim meets messy and disgusting.	8/3/2011

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JeffersHill	Facility Changes	always closes early in the season. can it stay open until end of season?	9/13/2011
JeffersHill	Facility Changes	the bathroom is yucky with no shower curtains, or one that is moldy and torn half down.	9/13/2011
Kendall Ridge	Facility Changes	Since it is the only beach entry/hot tub pool in this part of Columbia CA should keep it open throughout the season and not close it early.	8/11/2011
Kendall Ridge	Facility Changes	More tables and umbrellas would really help. Improved drainage is needed, especially by the diving well.	9/12/2011
Kendall Ridge	Program Changes	Too crowded. Hard to swim or exercise in pool because kids are leaping around and bump into adults often, must often dodge kids, dodge balls being thrown in pool. Needs to be kept open longer in the season.	9/15/2011
Kendall Ridge	Other	Awesome water spouts. Great pool for families.	9/12/2011
Kendall Ridge	Other	I work & have 2 kids & often have a babysitter. Since you need to be >16 to bring a guest, my babysitter cannot take kids to the pool, even with a note & guest pass. Consider adapting rule to include caretakers as guests of kids.	9/7/2011
Locust Park	Facility Changes	Shallow water Fitness is the greatest joy of the summer. Thanks!	8/12/2011
Locust Park	Facility Changes	Bathrooms need to be updated, other than that a very nice, clean pool with a friendly staff.	8/15/2011
Locust Park	Facility Changes	The water aerobics program is VERY popular in the summer - especially. The pool has been very crowded this summer. It would certainly help if they could do it in two pools each day - to prevent the overcrowding.	7/28/2011
Locust Park	Program Changes	Expand the morning lap swim program to include Tuesday and Thursday. Keep the program going all summer long, especially when other facilities are closed.	9/12/2011
Locust Park	Program Changes	Would like Saturday and Sunday outdoor water classes here--outdoor classes are in West end pools only and are usually packed. Would like a sign posted outside of pool listing daily events and times (ie classes, senior swim, swim team times, etc.)	9/15/2011
Locust Park	Program Changes	M-W-F morning lap swim is a great program. I hear that it has been extended another week. Thanks!	8/12/2011
Locust Park	Sustainability Features	I take aerobics at this pool and love the classes because there is plenty of room to move around. The pool seems to be more utilized this summer for swim teams and lots of people with young children. I like the location off of 175 - easy to get to.	8/17/2011
Locust Park	Other	This pool is the best pool in CA, the water is clean, the trees are shady, the staff is courteous and the bathrooms are always spotless.	8/1/2011
Locust Park	Other	Discovered this pool this year, and it has become one of my favorites. I like having earlier morning hours and the aquafit program. Lap lanes usually available. Not overly crowded. Pleasant staff. Clean fresh water, good temperature. Nice environment.	8/13/2011
Longfellow	Facility Changes	The baby pool needs some sort of shade structure at least near the part with the frog. The bathhouses really need remodeling.	8/3/2011
Longfellow	Facility Changes	Consider removing large pine tree(s) that constantly drop needles into the pool.	7/28/2011
Longfellow	Facility Changes	remove tree by pool. relocate electricity box. renovate bathrooms	8/23/2011
Longfellow	Facility Changes	This pool has long be due for an update	8/4/2011
Longfellow	Facility Changes	If you added a slide on the large pool, more children would like it instead of Swansfield. However, keep non-paying non-members out. Thanks	8/6/2011

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Longfellow	Facility Changes	Part of the charm of this pool is its old Columbia feel; small, neighborly and quiet. Removing the pines which dirty the water, adding new matching tables, chairs chairs and umbrellas would give the pool a fresh look.	8/12/2011
Longfellow	Program Changes	Enforce the rules for using the pool. Consider moving Harpers Choice swim meets to a bigger pool.	9/12/2011
MacGills Common	Facility Changes	The toilets need an upgrade for quicker refilling from tanks to prevent clogging.	8/6/2011
MacGills Common	Facility Changes	Bathrooms are in great need of renovation.	8/1/2011
Phelps Luck	Facility Changes	Restrooms should be enlarged and renovated.	9/12/2011
Phelps Luck	Facility Changes	PLEASE provide our pool new chairs and loungers! Most of ours are broken and do not match. All the other CA pools have beautiful matching chairs and loungers. Why doesn't Phelps Luck? Also, the bathrooms are dark and need updating.	8/17/2011
Phelps Luck	Facility Changes	could use updated bathrooms and more tables. concessions would be nice also	7/29/2011
Phelps Luck	Facility Changes	Please enlarge Restrooms. A hot tub would be nice too.	9/12/2011
Phelps Luck	Other	i love the Phelps Luck pool. the managers and lifeguards really love children. they know most of the regulars by name and watchout for them.The pool is a real neighborhood treasure-- a family and neighborhood gathering place.pools get.	8/5/2011
Phelps Luck	Other	Parking is a major problem during swim meets.	9/9/2011
River Hill	Facility Changes	The plantings closest the snack bar interfere with swim meet staging, can they be cut back?	7/28/2011
River Hill	Facility Changes	The picnic tables in the wading area are very worn. The metal mesh on the seats is broken in many places. My kids' suits actually got stuck in them.	8/1/2011
River Hill	Facility Changes	Nice pool. Was sad to see the sand volleyball court close this year due to the bees. Would be good if the snack bar could carry some healthy snack options next year. More shaded tables would be nice, too.	8/14/2011
River Hill	Facility Changes	This year the pool chairs seem all worn out and should be replaced. I was surprised this area pool was in worse repair than others. Why is that?	8/20/2011
River Hill	Facility Changes	Glad the bees are gone now that the vollyball court has been removed. However, the grass won't grow there and makes a mess. Perhaps add Pavilions as there is little shade there in the summer?	9/5/2011
River Hill	Program Changes	The number and length of adult swim periods is excessive. Kids are kept out of the pool 25% of the time. Adult swim 10%-15% of the time would be far more reasonable.	9/1/2011
River Hill	Sustainability Features	When it's time to replace the water heaters, for any of the pools, solar hot water and/or geothermal heating should be used. It's far more efficient, and pays for itself several times over in energy savings.	8/6/2011
River Hill	Non Aquatic Features	There isn't enough shade at this pool. Adding shade features would be nice, or open earlier in the am, so we can come before the afternoon sun.	9/13/2011
River Hill	Other	Great pool. Fun to swim here in the evenings by the pool lights. We like the extended hours, especially late in the season.	9/12/2011
River Hill	Other	Please fill the soap dispensers, can you clean the bath room! very unpleasant and dirty!	9/1/2011
River Hill	Other	The staff at River Hill was great. The facilities are good, it's well run, and well maintained.	9/4/2011
River Hill	Other	pool too crowded and insufficient to meet needs of the 2 largest CNSL teams. should have another pool in pheasant ridge neighborhood	8/2/2011
River Hill	Other	Love the pool -- but its always so crowded -- was wondering if opening earlier on weekends might ease the afternoon crowd factor.	8/1/2011

Pool	Comment Type	Comment	Date Submitted
Running Brook	Facility Changes	Running Brook could use some new furniture and umbrellas!!! Every other pool I have been to has new(er) furniture. When I go to Running Brook it saddens me that it is in such disrepair.	8/9/2011
Running Brook	Facility Changes	This pool is not handicap-accessible. There is a step ledge in front of both bathrooms, and the large sloped hill at the pool's entrance is not appropriate for those who aren't as able bodied. Handicap accessibility needs to be a priority next year.	8/18/2011
Running Brook	Facility Changes	Same deal with Running Brook; the pine trees drop needles that spear anyone laying beneath them, and the trees over the baby pool shed so horribly that the pool is a mess even after the slightest breeze	9/10/2011
Running Brook	Facility Changes	Running Brook has a lot of unused space around the pool, behind the guard stands and baby pool that could easily supplement a hot tub, water slide, anything that could increase the usability of this otherwise quiet, friendly pool.	8/21/2011
Running Brook	Non Aquatic Features	Why are there so few tables here? I would love to bring dinner during the week but do not wish to sit on the grass all the time.	7/28/2011
Running Brook	Other	Running Brook is wonderful for swimming laps and having a lane to myself (meditative). The campers and youngsters are well supervised and a pleasure to watch in action. Thanks to the staff for creating a special and safe environment for everyone.	7/28/2011
Stevens Forest	Facility Changes	The grass volleyball court is unnecessary. It never gets used and just takes up space for sunning or open play. Would love to see some more modern amenities at this pool -- it's pretty popular with folks of all ages. Beach entry would be loved!	9/13/2011
Stevens Forest	Facility Changes	I like the idea of dedicating different pools for different activities. One for water aerobics. One for swimming. Water temperatures differ for these activities. Maybe another just for lessons. Sometimes the activities don't mix well.	7/28/2011
Stevens Forest	Facility Changes	The pool staff needs to be taught that it's necessary to clean the bathrooms. The bathrooms smell like urine, and the shower stalls are moldy.	8/31/2011
Stevens Forest	Facility Changes	I would like to see Steven's Forest Pool focus on lap swimming for adults.	8/8/2011
Stevens Forest	Program Changes	I want everyone at the pool to have a good time, but often there is little to no intervention from the life guards in reference to rough-housing by older kids in the area where younger kids play	8/18/2011
Swansfield	Facility Changes	For a large & busy, it is well managed and user friendly. I really miss the clock. A clock large enough to see from the pool and without glasses on will be greatly appreciated.	7/28/2011
Swansfield	Facility Changes	comment applies to all outdoor pools. Need more shade, especially on pools themselves. Lap lanes should have shade so people can swim laps without worrying about sun exposure.	8/25/2011
Swansfield	Facility Changes	PLEASE expand the shallow end- it is small, crowded and too deep. My 5yr cannot touch in shallow end and my 7 yr can't go in baby pool. It would be great to have an area of the pool that both my 5 and 7 year olds could enjoy.	7/30/2011
Swansfield	Program Changes	This is a great pool for families. (Much cozier than Hopewell.) Please move the water aerobics classes for adults to another pool. It's disappointing whenever most pools are closed so we go to Swansfield only to discover a class in session!	9/12/2011
Swansfield	Program Changes	The Water Aerobics program -- outdoors Summer should be expanded to include all SUMMER weeks. Longer Season.	8/16/2011
Swansfield	Non Aquatic Features	It would be nice to have a clock attached to the building so there is some reference of time - not many wear a watch or carry their phone into the pool.	7/28/2011

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Swansfield	Other	Need to post sign outside of pool with daily information about scheduling. Post pool temperature--people ask and lifeguards don't know. Keep open much longer in season--heat it more as it gets colder. Great landscaping.	9/15/2011
Swansfield	Other	Thanks for everything, just keep those who dont belong out. Dont be fooled by the "I just want a drink" excuse. I have witnessed entire families sneaking inside. Not fair for non-members who do pay.	8/6/2011
Talbott Springs	Facility Changes	People always complain about how no one goes to this pool - there's nothing outstanding about it to bring people in... maybe a slide would fix that or a hot tub	9/10/2011
TalbottS prings	Facility Changes	Spread the word about the pool at the local elem, mid, and high schools, with a promotion (in English & Spanish) that they can't resist? Adding a rain mushroom or something would make better use of the land that is there and would entice families.	8/15/2011
Talbott Springs	Facility Changes	To boost users I'd suggest a state of the art splash pad to repace the current basketball court AND adding a slide.	8/11/2011
Talbott Springs	Facility Changes	Love this pool. Though not highly used a soda/snack machine would be nice	7/29/2011
Talbott Springs	Program Changes	CA needs to continue"Columbia Swims" program into 2012 This pool services a large Hispanic population, many of which have no swimming skills. Providing low cost swim lessons to these residents is providing basic life saving skills.	8/11/2011
Talbott Springs	Program Changes	Consider making Talbott Springs a lap lane-only pool so kids and adults can practice and get great exercise all summer long. The 2 or 3 lap lanes at other pools stay full, especially late in the season when some pools close.	9/12/2011
Talbott Springs	Other	I really like this pool because it is a quieter environment and family friendly. The water is always a good temperature and very clear. Support low cost swim lessons to encourage participation from the local community. Staff is always friendly.	8/13/2011
Talbott Springs	Other	Please don't let "them"(CA) take away our pool and tot-lot. We love our pool: convenient, not overly crowded like the big NOISY waterparks. We take our grandkids (toddlers) every weekend that we catch a visit.	8/4/2011
Talbott Springs	Other	Great Pool. Keep it the same. It is like the old swimming hole. Down the hill in the woods.	7/29/2011
Thunder Hill	Facility Changes	The changing area here is very small. If there are more than a couple of people inside, it is difficult to move around.	8/1/2011
Thunder Hill	Facility Changes	The pool is NEVER crowded. There is lots of shade and a great pizza place right next door that offers an incredible menu of all kinds of food. Bathrooms are small though. The life guards are all professional and seem well trained.	8/1/2011
Thunder Hill	Program Changes	This pool has been open until Labor Day every year for the past five years, why isn't it closed early like other pools in Columbia?	7/28/2011
Thunder Hill	Other	Great pool! Easy access, lots of shade, volleyball, and pizza next door! We are so glad it always stays open through Labor Day.	9/12/2011
Thunder Hill	Other	We love our neighborhood pool. We have always wished it opend a bit earlier, but still love it just the same!	8/14/2011
Columbia Gym	Facility Changes	Good staff, please keep free towels	9/11/2011
Columbia Gym	Facility Changes	The swimming pool water is getting worse and worse recently.	8/10/2011
Columbia Gym	Facility Changes	The water is dirty and unclear. Please consider to change water routinely.	8/10/2011
Columbia Gym	Facility Changes	The water does not look good recently. Please consider to make it clean so kids can play in it safely.	8/10/2011

Pool	Comment Type	Comment	Date Submitted
Columbia Gym	Facility Changes	Please bring back the palm tree and plants on the island! They made the pool seem more family friendly.	8/21/2011
Columbia Gym	Facility Changes	Ventilation needs to be improved. The smell of Chlorine is overwhelming, necessitating opening the outside doors. Also, kids should be able to use the kickboards if they are not being used.	8/14/2011
Columbia Gym	Other	Consider making a way to make comments on these pages using mobile devices. Could not access using iPad.	9/5/2011
Columbia Gym	Other	I was unhappy with the lifeguard. Several weeks ago, I went to gym 40 mins before close. A guard reminded me at 30 mins, 25, 20, 10, 5 mins personally. I knew pool was going to close, but I do not want to be remind so frequently and personally.	8/10/2011
Athletic Club	Facility Changes	like the later aerobics classes but could use more sections of water aerobics as sections are really crowded now	9/13/2011
Athletic Club	Facility Changes	Super warm water pool and water classes. Need a therapy pool on east side of town!!	9/15/2011
Athletic Club	Program Changes	Love arthritis classes. Need 2 morning classes on weekdays. M & W have close to 30 attending plus therapy at same time. Need arthritis++ or slowish arobics. New teachers on W & Th are great, a little faster like Kim & make routines fun.	7/28/2011
Athletic Club	Program Changes	Either a class or therapy at one time, not both at same time. Cleanliness could be improved in showers.	8/14/2011
Columbia Swim Center	Facility Changes	Please increase the offering of DWF. During morning classes, the lanes are filled to capacity quite often and the popularity is growing. Every day during the week would help.	9/1/2011
Columbia Swim Center	Facility Changes	I am on the Masters swim team, and we swim here all winter. The ventilation system in the program pool does not filter out the chlorine vapor as well as it could. Because of this, I, the coach has to open the door to the outside at times to help us.	7/28/2011
Columbia Swim Center	Facility Changes	I would love to see a hot tub at the swim center. A friend from another county comes here on occasion and would come more if there was a hot tub. Also, a lazy river or indoor wave pool would be fun, but that would involve more drastic changes.	9/10/2011
Columbia Swim Center	Facility Changes	The team loves the temperature of the Program Pool	7/28/2011
Columbia Swim Center	Facility Changes	Could us two more lanes, especially in the morning. Facility kept very clean, except for mold under soap dishes.	7/28/2011
Columbia Swim Center	Facility Changes	Air in PP causing swimmers to cough. Coaches are propping open doors to improve air quality, but more than 50% of the swimmers are stopping to cough during practice.	9/12/2011
Columbia Swim Center	Facility Changes	The family changing room needs to be enlarged to allow more families to use it. It also gets very cold in there.	9/9/2011
Columbia Swim Center	Facility Changes	Look to NBAC (North Baltimore Aquatic Club)/Meadowbrook Aquatic for an ideal setup. They have classes, a moveable divider, changeable between 25 and 50 meters. Just one visit will help the vision for Columbia.	8/30/2011
Columbia Swim Center	Facility Changes	The schedules on your web site for the indoor pools are as of Jan. 1, 2011. The schedules say to visit the facilities for updated info. as schedules can change monthly. Why not update web monthly?	8/25/2011
Columbia Swim Center	Facility Changes	Please replace the paper towel dispenser in the locker room. There are many uses for paper that the dryer can't provide. Besides, if you are trying to go "green", electric hand dryers are probaly less green and more expensive than paper.	9/1/2011
Columbia Swim Center	Facility Changes	I would really be disappointed if this pool wasn't available for DWF at 8.00am. this program has sucessfully healed me from 2 knee surgeries. It was because of this availability at this pool,at this time that I joined CA. It benefits many people.	9/6/2011

Pool	Comment Type	Comment	Date Submitted
Columbia Swim Center	Facility Changes	You could save a LOT of energy by turning off the main pool lights much earlier in the morning - such as 8:AM. Since the whole building is windows, there is enough natural light.	9/7/2011
Columbia Swim Center	Facility Changes	Innovations in the men's locker room much worse conditions in it. Replace paper towels to air-dried is wrong, since towels used to wipe the mud from the benches and sinks. In the cranes are now no hot water to shave.	8/23/2011
Columbia Swim Center	Program Changes	This is the best pool for Deep Water Aerobics of the indoor pools. I would use the outdoor pools for this in the summer if 8:00 am classes were available since I still have to go to work. Even 7:30 am might work.	7/28/2011
Columbia Swim Center	Program Changes	Please reconsider policy on cancelling DWF classes when Howard County schools are closed or delayed. Some reasons are obviously legitimate; however, there are many instances when classes could be held as scheduled.	8/31/2011
Columbia Swim Center	Program Changes	It would be great to have more times for lap swimming. My family of four does this as our only CA activity, so it is the key thing that keeps us members. Thanks!	7/28/2011
Columbia Swim Center	Non Aquatic Features	It'd be nice if there were places to sit in the snack bar area, and maybe coffee drinks (hot and cold) and tea for adults.	9/10/2011
Columbia Swim Center	Non Aquatic Features	Add more hooks inside the shower to hang up towels, etc., Fix the shower heads, which are always breaking. Add more showers because water aerobics draws many women and we often have to wait to take a shower.	7/30/2011
Supreme Sports Club	Facility Changes	Would love to see more PM & weekend water aerobics classes at SSC; I work FT so can't attend weekday classes. I attend my boys' soccer on Sat AM & church on Sun. AM so can't attend AM weekend classes. Due to knee arthritis, I'm limited to water aerobics.	9/12/2011
Supreme Sports Club	Facility Changes	The Whirlpool jets are too weak.	8/8/2011
Supreme Sports Club	Facility Changes	Swimming at SSC causes skin/ sinus irritation. Affects me & a complaint frequently made by other swimmers. I know there is something different and unhealthy at SSC because no skin / sinus reactions when I swim other CA pools and same for other swimmers.	8/10/2011
Supreme Sports Club	Facility Changes	water is freakishly cold	9/13/2011
Supreme Sports Club	Facility Changes	Pool water is too cold to exercise in. Air is caustic to lungs and nasal passages. Need ventilation and air purification.	9/15/2011
Supreme Sports Club	Program Changes	I have been participating in water aerobics classes for over 25 years and there are now only two evening classes. What is a working person to do? Heat the Supreme Court Pool and have 6:30pm classes.	9/8/2011
Supreme Sports Club	Program Changes	more water aerobics classes that start at 7pm or later, to accomodate people who work and get off after 5pm	9/13/2011
Supreme Sports Club	Program Changes	Need more evening water aerobics classes at SSC. I submitted a comment a few minutes ago but had selected wrong comment TYPE above. Am resubmitting so this does not get overlooked!	9/12/2011