



POLICY ON USE OF SERVICE ANIMALS AT COLUMBIA ASSOCIATION FACILITIES AND SITES

This policy sets forth the Columbia Association's ("CA") rules regarding use of service animals at CA facilities and sites by individuals with disabilities pursuant to Section 36.302 of the 2010 Regulations promulgated under the Americans with Disabilities Act (28 CFR Part 36).

The use of a service animal by an individual with a disability generally shall be permitted at all CA facilities and sites. An individual with a disability may be accompanied by his/her service animal in all areas of the facility and at CA sites where members of the public, program participants and customers are allowed to go. To the extent that certain restrictions of this general policy may be applicable, they are set forth below.

A "service animal" is defined as a dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability. Other species of animals are **not** service animals for purposes of this policy. The service animal must be under the control of its handler and must be housebroken. A service animal may be excluded from a CA facility if it is out of control or is not housebroken.

If it is not readily apparent that the animal is trained to do work or perform tasks for a person with a disability, a CA team member may make two inquiries in order to determine if the animal is permitted at a CA facility or site under this policy. Those inquiries are (1) whether the animal is required because of a disability and (2) what task or work the animal is trained to perform. The individual may **not** be asked about the nature or extent of his/her disability and may **not** be required to provide any documentation of the animal's training as a service animal.

An individual with a disability may **not** be asked or required to pay any surcharge for admission of his/her service animal to a CA facility or site. If, however, a service animal causes damage at a CA facility or site, the person with a disability may be charged for such damage.

Any questions regarding this policy should be referred to CA's Legal Department, which may be contacted at 410-715-3115.