

**Health and Fitness Advisory Committee
Annual Report – FY 21 (FYE April 30, 2021)**

The members of the FY21 Health and Fitness Advisory Committee were Jessica Rennenkampf (Committee Chair), Dick Boulton (CA Board Member), Bob Berlett, Leo Bruette, Chadi Groome, Steve Hess, Alan Lassman, Jeff Lunder, Jack Sacchetti, Larry Sorkin, Mary Helen Sprecher, and Cathy Weiss. The staff liaison was Tavia Patusky. The Committee met four times during FY21.

A. Committee accomplishments for FY21 (Fiscal year just ended):

- Discussed COVID safety, reopening updates and ongoing updates to help inform the fitness club community actively using the facilities and members who inactivated their membership due to the pandemic.
- Provided ongoing member and user feedback to staff and suggestions for service upgrades utilizing experiences, observations and communications in facilities to effect improvements in multiple areas and for various user groups.
- Promoted and utilized Clarabridge customer experience surveys and feedback to further effect improvements.

B. Proposed Charge submitted for approval to the CA Board identifying items to be addressed by Committee in FY22 (Fiscal year just beginning) that align with the Committee's goals, CA's strategic plan and the President/CEO's goals and objectives:

- Encourage community members to reintegrate into the fitness facilities and engage in existing fitness/recreational programs and events as well as provide feedback for future programs and events.
- In alignment with the CA's strategic plan and founding principles, strive to ensure the make-up of the committee represents the diversity of the Columbia community and user groups.
- Continue to promote and utilize Clarabridge customer experience surveys and feedback received to enhance experiences for all and effect improvements.

C. Committee recommendations, if any, with justification, for consideration by CA Board:

- Support capital renovation requests in efforts to better serve the diverse user groups.

Committee Charge approved by CA Board _____, 2021